



Introduction



Welcome to the 3rd issue of CCC Education Matters.

Is it really December already? What a strange year it has been, all working differently and some remotely; we are all a little bit more digitally savvy... but perhaps still chuckling with embarrassment at times at the 'you're on mute' reminders! Many of our friends and colleagues have been touched by Covid 19 this year, either in family life or in clinical practice. It has been a tough year, but with challenge comes opportunity and determination. Since our last edition in September 20, and the arrival of a second wave of Covid 19, you would be forgiven for thinking that things have perhaps been quiet on the education front in the last quarter. But you would be mistaken! This issue is absolutely packed with some great examples of the education and training that has been happening in all areas of the Trust, including exceptional educational achievements by both teams and individuals, and all mid-pandemic too! We have even an item on great educational opportunities offered within the Finance Department. Who knew!

In this issue you can read about our clinical student expansion programmes for nurses and AHPs, an update on courses we offer within our Clinical Education Dept, and the hard work of our Practice Education Facilitators supporting students and liaising with our partner HEIs. Have a look at some of the great student feedback for CDU! Also

included is the exciting news about our newly launched C&M Primary Care Cancer Education Strategy 2020-25, Radiotherapy and Medical student updates, fantastic individual awards and academic successes, the Matrons showcasing their work at a national conference, and an update from our Chief AHP including the Liverpool Hospitals Research Collaboration. Some sad farewells too to two special colleagues, who leave us before the next issue of this newsletter is in print: Debbie Wyatt, Senior Macmillan Lecturer/Head of Clinical Education and Angela Ashcroft, Senior Macmillan Lecturer. I know you will join me in thanking them for their amazing contributions to shaping education at CCC over the years and in wishing them every future happiness. This quarterly newsletter provides you with a brief overview of education activities from all areas of the Trust, to include Clinical Education, Medical Education, Learning & Development & OD and Research & Development. The newsletter aims to keep you up to date with the latest news and opportunities, tools & resources & updates on key education & training topics.

I hope that you find this education newsletter both informative and valuable and welcome your ideas and input into future issues.

Happy Christmas and Happy New Year to all ...stay safe and well.

Kate Greaves & Isabel Syndikus



Kate Greaves
Associate Director of Clinical Education



Isabel Syndikus
Consultant in Clinical Oncology Director of
Medical Education



**Debbie Wyatt Head of Clinical
Education/Macmillan Lecturer**



The star on the Christmas tree

Welcome to the end of the year and our pre- Christmas newsletter. We continue to see and experience many changes in the education landscape but are now becoming more familiar with, and a little less challenged by, using online platforms to teach and engage with students. We are adapting, as is everyone to these strange times.

Since our last Newsletter in September, we have successfully run a number of short courses including the Nature of Cancer which prompted some staff to come back for more to also attend the Nature of Cancer Plus. These are both two day courses available to staff who would like to learn more about cancer and its treatments. We also ran the Anatomy and Cancer programme, a one day course which aims to increase staff's understanding of the human body and the impact of cancer on body systems. Staff who attended each of these three courses found them both interesting and valuable. Some even preferred the online format:

"My first experience of attending a virtual classroom and of Teams, I was impressed how well the course was delivered".

Although most of our education provision this term has been online, we ran the Advanced Communication Skills Training (ACST) programme through a mix of on-line resources; live on-line discussions and classroom based interactive role plays in small socially distanced groups. This interactive course is normally facilitated face to face, however we adapted the programme to maintain both the interactive element and content whilst also maintaining safe social distancing. ACST is for senior health care professionals whose role involves difficult or complex conversations and provides the opportunity for them to gain knowledge, confidence and skills in relation to helpful approaches and strategies for dealing with challenging communication situations in practice, skills which are particularly important during these challenging times.

Staff who attended commented:

*"I thought that on Zoom, session and subsequent face-to-face interactive session were excellent"
"I am so glad I attended this course. It has really helped my confidence in having difficult conversations"
"The course has definitely made me think and reflect on the skills that I use and those that I will be incorporating to improve my practice"*

The team have also been busy with a range of other activities including planning for modules commencing in January 2021, supporting assessors, supervisors, and learners in practice, co-ordinating the completion and submission of the Self-Assessment Return (SAR) to Health Education England and developing a strategy to take education in the Trust forward.

As we make our way into Christmas and through to a New Year, we will undoubtedly see great change and continued challenges but we are heartened that education makes a difference to practice.

You are all stars on the top of the Christmas trees and Clinical Education wishes you all a Happy Christmas and a safe and peaceful new year.



Good News! Clinical Nursing Students Placement Expansion programme funding awarded

CCC as part of the Pan Mersey consortium submitted a bid to HEE for funding from the Clinical Placement Expansion programme to offer additional places for student nurses at CCC.

HEE explain that

'The Clinical Placement Expansion Programme is an expansion fund provided by Health Education England (HEE) and supported by NHS England/Improvement (NHSE/I) to deliver sustainable placement growth in the NHS workforce, in line with the ambitions of the Long-term Plan, throughout the academic year 2020/2021. The funding is for undergraduate placement expansions and will support the growth of education and training across healthcare professions'.

The Pan Mersey consortium bid was successful and the Trust has been awarded funding to increase the number of student nurse places by 11 during academic year 2020-2021, an increase of 20%.

Clinical Education is proud that more student nurses will be able to learn skills from CCC's fantastic staff and become part of the nation's future nursing workforce



A Thank-you to Debbie Wyatt before she retires from Clinical Education in March 2021!

Angela Ashcroft Macmillan Senior Lecturer – Clinical Education

As Debbie will be retiring from Clinical Education in March 2021 I wanted to say thank-you on behalf of the many of us that she has helped and supported on our learning journey.

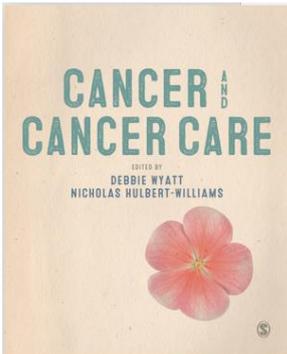
For the last six years I have been very fortunate to work in Clinical Education and have Debbie as my Manager but our paths first crossed around 25 years ago when I was a nurse working in an intensive care unit and Debbie was the Link Tutor for the unit!

In my next role as a hospice nurse Debbie was the Hospice Link Tutor and I embarked on my degree completing the fantastic oncology modules for the Oncology Nursing Course led by Debbie in Clinical Education. Alongside this Debbie also supported me to complete APEL for diploma modules as I am such a dinosaur that my nurse training was pre-Project 2000! Following this Debbie became my Supervisor and Personal Tutor when I completed a Master's degree in Education.

I could not have wished for better support from Debbie throughout all my learning journey but this is not about just me but all the other hundreds and thousands of people Debbie has supported and



encouraged in the same way. We have all benefitted from her knowledge, skill and expertise in Cancer Care as well as her calm approach, patience and sound advice and support. Many people have been guided and supported by Debbie to identify the right academic pathway for them and benefitted from her extensive knowledge and experience and how many people have said that FINALLY they understand the cell cycle after being taught it by Debbie!!



How many of you know that Debbie has edited an excellent Cancer Care book to support practitioners in cancer care wherever they may be and the team regularly see it being referenced in academic essays?!

Debbie should be very proud of her legacy in the hundreds and thousands of practitioners that are out there that she has supported and influenced to extend their professional knowledge, skill and expertise enabling them to develop their practice and ultimately provide excellent care to patients and families.



A Farewell & Thank you to Angela Ashcroft, Macmillan Senior Lecturer – Clinical Education

Debbie Wyatt Macmillan Senior Lecturer/Head of Clinical Education

Goodbye and good luck.

It is with sadness that we bid farewell to Angela Ashcroft who is leaving the Trust at the end of 2020. Angela has worked as Senior Macmillan Lecturer in the Clinical Education Department since 2014 and during that time has made a huge impact on the staff and students that she has worked with. Many of you will know Angela through her leadership of the chemotherapy module and her close links with practice. Others may have been fortunate enough to attend other courses and programmes that she has organised, taught and supported, and will know first-hand that she is a fantastic teacher. You may know her best however, for her kindness, thoughtfulness and genuine concern for others. Angela has been a wonderful asset to both the Clinical Education Department and the Trust and will be greatly missed by staff and students alike.

We all wish her well in her new ventures.



Clinical Education Communication Skills Training Opportunities

Clinical Education's suite of 'Communication Skills Training'

(in the context of serious & life-limiting illness/traitly & uncertainty around recovery)

- C Confident & Clear
- O Observant
- M Meaningful
- M Mindful
- U with Understanding
- N Non judgmental
- I in Empathy
- C Compassionate
- A Active Listening
- T Tailored (information)
- I In timely manner
- O Open & honest
- N Needs-led

Update

Continuing to support staffs' knowledge, skills & confidence

Being able to effectively communicate (with those facing & living serious & life-limiting illness, or where there is uncertainty around recovery) remains crucial. People's communication needs vary from, needing us to appropriately recognise & support their emotional well-being, or tailor assessments & information to their need/priority, or support or communicate important decision-making & plans. Staff want to feel knowledgeable, skilled & confident to engage with a range of conversations (or other communications that their roles involve), to best enable meeting people's needs in a way that that person feels is helpful to them.

With the ongoing COVID-19 restrictions, the Clinical Education Dept Team are continuing to support staff, by currently translating our *Communication Training* support into remote face-to-face interactive live training & use of other resources.

Additionally, the current *Advanced Communication Skills* course will include the important small group role-play opportunities in the classroom, as part of that.

For further info/discussion

relating to your or your teams interest in these or possible other communication workshop options (interest dependent), contact the Clinical Education Department (Based at: CCC – Wirral) at ccf-tr.clinicaleducation@nhs.net

Current Communication workshop/course events include:

- Compassionate Communication – *Fundamental Level 1 day;*
- Therapeutic Communication – *Intermediate Level 1 day;*
- Advanced Level Communication Skills – *2 day equiv.*

Supporting your knowledge, confidence & skills in knowing what to say, & when & how to say it





Practice Education Facilitators update

- Nicola Stobbart & Alison Fitzgerald

September has seen the return of our Students to CCC.

In addition to our staff, the students are also adapting to an ever changing environment.

There have also been changes for staff with regards to how we “mentor” and support our students on placement and, as we move forward in our Assessor and Supervisor roles, please can ALL staff ensure they have a login to student PARE on line and also have booked to attend our Assessor and Supervisor sessions, to provide the latest update. Please contact the PEF Team ccf-tr.cccpef@nhs.net

One area that has just received fantastic feedback from students recently is the Clinical Decisions Unit at CCCL

“CDU at CCCL was an amazing experience. From my point of view, it was the perfect student placement. The staff are fabulous, the teamwork between students, nurses, ANP's and other health professionals is admirable. I hope to come back here for my management placement and I am sad to be leaving.”

“I recommend students to come here for their placement and meet this lovely team here in Clinical decision unit at Clatterbridge cancer Center in Liverpool. I enjoyed my time here and would like to come back in the future as a qualified nurse. It is an eye opening placement were you will learn a lot about types of cancer, chemotherapy, radiotherapy and other therapy that are available in the hospital, also the side effect of chemotherapy and radiotherapy treatments.”

Well Done to Ward Manager Sarah Mullis and all the CDU Team!!

LJMU are currently finalising a Coaching module

Level 7 20 credits stand alone or as part of specific pathways if required, also a Teaching and Assessment module also level 7 20 credits stand alone or as part of specific pathways if required. LJMU will send the information out but both will definitely support the new curriculum our partner Universities and also the NMC Standards- as we are now embracing a coaching not mentoring model.

Preceptorship

The Trust is currently in the process of developing a programme of support for Newly Qualified staff building on the existing Preceptorship. A recent survey of Newly Qualified staff has given us some great direction which we are using in addition to feedback from Ward Managers and Matrons to ensure the programme is a robust support mechanism for Newly Qualified staff from all disciplines. This will be a unique aspect unavailable in most other Trusts and will be underpinned by the holistic values at the heart of working for Clatterbridge Cancer Centre. Once rolled out the primary benefit will be to support staff on their transition from Student to Qualified Professional, this can often be challenging and is more important than ever in these difficult times. Furthermore, the hope is that well supported staff who feel valued and invested in will choose to stay working at Clatterbridge Cancer Centre, reducing recruitment costs and most importantly of all improving the patient journey. If you have any ideas or input that could be considered please do not hesitate to email me.

alison.fitzgerald5@nhs.net

The Care Certificate

The Care Certificate is an identified set of standards that health and social care workers adhere to in their daily working life. 15 standards are completed to ensure all staff have the same knowledge, skills and behaviours to provide compassionate, safe and high quality care and support.

Here at Clatterbridge Cancer Centre there is currently a drive on Care Certificate. All staff in patient facing Band 1-4 roles will be asked to complete Care Certificate, this consists of a 2 hour study session currently being held via Microsoft



Teams, and then completion of a portfolio in collaboration with an assessor who will observe and discuss working practices in an agreed amount of time.

The Care Certificate is a National Qualification, **if you have completed it in a previous trust please send a copy of your certificate to alison.fitzgerald5@nhs.net and I will update our records.**

Sessions can be booked via ESR.

If you have submitted your Care Certificate Portfolio to PEF Team for verification we will contact you in due course.

Well done to those of you who have already completed the Certificate.



CONGRATULATIONS to the following Staff who have recently completed their Care Certificate Qualification;

Helen Hawkesworth. Chemotherapy Support Worker, Delamere Unit

Clare Kelly. Chemotherapy Support Worker, Private Clinic

Hannah Swinney. House Keeper, Halton Chemotherapy Clinic

Daniel Travis. Health Care Assistant, Halton Chemotherapy Clinic

Finance Department

The Finance Department have recently employed (September 2020) a university placement student. He is in the third year of an accountancy degree and it is his year work placement. We plan to do this on an on-going basis and link up with the local universities to offer future placements.



Macmillan/CCC Primary Care Cancer Education Project:

Exciting Launch of CCC Cheshire & Merseyside Primary Care Cancer Education Strategy 2020-25!

Macmillan Primary Care Cancer Project

Cheshire & Merseyside Primary Care Cancer Education Strategy 2020-2025.

The Macmillan Primary Care Cancer Education Project Team was launched in October 2019 at **The Clatterbridge Cancer Centre NHS Foundation Trust, Clinical Education Department** and funded by Macmillan Cancer Support.

Over the past 12 months – The Macmillan Project Team has been conducting a series of primary care staff surveys, consultations, IT Platform scoping and stakeholder engagement across the region. These have produced some positive results and feedback that supports the overall requirement for a more accessible, equitable, standardised and sustainable cancer education programme relevant to local practice for the Primary Care Workforce across Cheshire & Merseyside.

The Macmillan Primary Care Cancer Education Project Team are very proud of what they have achieved and are delighted to announce that a copy of the Cheshire & Merseyside Macmillan Primary Care Cancer Education Strategy 2020-2025 Summary and Full Strategy can be accessed along with other key documents and information on the Project Webpages at <https://education.clatterbridgecc.nhs.uk/macmillan-primary-care-cancer-education-project>

Core Project Team:

Dr Joan Olajide, Macmillan Project Manager, Clinical Education Dept, CCC

Dr Debbie Harvey, Macmillan GP & Clinical Lead, Clinical Education Dept, CCC

Lucie Conway, Macmillan Project Support Worker, Clinical Education Dept, CCC

Kate Greaves, Associate Director of Clinical Education, CCC & Chair of Project Steering Group

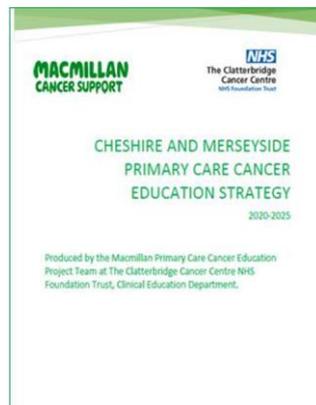
Debbie Wyatt, Head of Clinical Education, CCC & Deputy Chair of Project Steering Group

Sheila Lloyd, Director of Nursing & Quality, CCC & Project Sponsor



C&M Primary Care Cancer Education Strategy Delivery: External Acknowledgement from Joanne Smith Macmillan Partnership Manager

The number of people diagnosed with cancer is expected to double over the next 20 years. The anticipated increase in newly diagnosed patients and those living with cancer poses significant pressure across the system. Treatments and technologies are improving, as is our understanding of cancer, and a significant change in the way cancer is managed. A key emphasis remains on improving cancer survival through earlier diagnosis. A survey undertaken in 2017 by Dr Debbie Harvey, Macmillan GP and Clinical Lead, identified the lack of a primary care cancer education strategy and a fragmented and uncoordinated system for the provision of cancer education across Cheshire and Merseyside. Macmillan Cancer Support has been working in collaboration with The Clatterbridge Cancer Centre on a project to explore primary care cancer education needs across the region with the intention of developing a clear strategy that sets out how education will support the primary care workforce. The project team comprising Debbie Harvey, Macmillan GP and Clinical Lead, Joan Oladije, Project Manager, and Lucie Conway, Project Support Officer, have been working on this development for the last 15 months, supported by Kate Greaves, Associate Director of Clinical Education.



I am delighted to acknowledge the development of a comprehensive and robust Primary Care Cancer Education Strategy for the region. This was achieved through good planning and strategy in the early stage which was initially led by the Clinical Lead and the steering group. Joan joined as Project Manager 5 months into the project and Kate stepped in to provide strong leadership from Clatterbridge, ensuring that the project was integrated within the wider organisation. The early planning paid dividends as the stakeholder plan identified key stakeholders to engage with and allowed the early fieldwork to be completed, prior to the impact of the pandemic. Surveys were completed with GPs, Practice Nurses and non-clinical staff, and the well-structured project planning provided deliverables, on time throughout. In fact, the project was completed 3 months early with a clear strategy, a number of recommendations and options for developing an online cancer education portal. The team has worked collaboratively and pulled together a thoroughly researched and well evidenced strategy for Cheshire and Merseyside, which will support future planning with the Clatterbridge Cancer Centre and the Cheshire and Merseyside Cancer Alliance.





Update from Chief AHP Linda Williams Business and Clinical Development Manager
0151 556 5017 (Wirral) 0151 318 8435 (Liverpool)



Speech and Language Therapy

Emer Fahey is one of our Speech and Language Therapists, she has been awarded funding for the highly competitive NIHR internship programme with Applied Research Collaboration, North West Coast (ARC NWC).

Emer will be carrying out a service evaluation of patients with H&N cancer – to look at the potential for triage and early intervention.

This is a great opportunity for Emer, a positive step for the SLT department to build patient services and also good news for raising the profile of CCC.

Congratulations Emer!

AHP Clinical placement expansion

I am pleased to report that there has been a successful award for clinical placement expansion bid.

CCC joined forces with other AHP leads to put this bid together and we were successful in achieving £200k to fund a project to see how we can expand student placements across Cheshire and Merseyside.

The project was launched 18/11/20 and it will involve developing the use of technology and virtual learning to support greater numbers of students in clinical placements. There is collaboration with all the local HEI's that support AHP students and AHPs from all the provider organisations that were involved in the bid.

Liverpool Hospitals Research Collaboration

The Liverpool Hospitals Research Collaboration group formed in 2019. The group's over-arching purpose is to strengthen sustainable partnerships, expand Nurse and Allied Healthcare Professionals (AHP) research capacity and capability, delivering researchers and clinical academic leaders of the future. Substantial steps have been made towards achieving this vision. There is representation from Liverpool University School of Health Science, Liverpool University Hospitals Foundation Trust (Royal Liverpool and Aintree sites), Clatterbridge Cancer Centre, Liverpool Women's Hospital and MerseyCare NHS Foundation Trust. Current representatives are from a range of Nursing and AHP professional backgrounds. Two-way communication systems have evolved, with members freely sharing Nurse and AHP opportunities for funding and training to be disseminated across locations.

Recently a Virtual Research festival was held in September 2020. It was aimed at staff who were less experienced in research and was used to showcase current work, provide networking opportunities and information on developing clinical research and career pathways.

As Chief AHP, I am our representative at this group if anyone would like further information please contact me on the details above



MBA success!

The first cohort of CCC staff to embark on the Masters of Business Administration (MBA) at the University of Chester as part of the Apprenticeship scheme, have successfully completed the course. The 2 year part time Masters included modules on Organisational Environment, Strategy and Business Planning, Finance, Leadership and Management, Marketing and Research followed by a dissertation.

The proud new holders of an MBA are Hannah Gray, Julie Massey, Carl Rowbottom and Mel Warwick. Fiona Courtnell's course is in progress, as part of the second cohort to embark on the MBA journey.

Congratulations Hannah, Julie, Carl and Mel on your fantastic achievement!!



Radiotherapy Education Team update

Gwen Peters, Sophie McConkey, Alex Hughes & Helen Dixon Radiotherapy Education Team

The Radiotherapy department has welcomed back 4 cohorts of University of Liverpool Therapeutic Radiography and Oncology students since September. They have all had successful placements and have really enjoyed being back in placement, even with the COVID restrictions in place. We welcomed our largest first year cohort of RT students on 30th Nov, 13 students who will be clinical for 2 weeks.

Also the education team have had another successful IGRT school (Image Guided Radiotherapy) remotely of course, with 12 international students from 4 hospitals around Europe. These schools are a mix of Radiographers, Physicists and Medics and was very well received by all participants.



Medical Education Update.

Dr Sarah Jones, Specialty Doctor in Clinical Oncology, Undergraduate Clinical Sub-Dean, The Clatterbridge Cancer Centre

Medical students give CCC record-breaking positive feedback

Our first block of students completed university based feedback about their placements, and for the first block in September they gave us their best feedback ever.

We scored excellent in 14 of 24 areas, with nothing causing concern. The students mentioned: "an amazing placement"; "organised and informative"; "fantastic learning opportunities".

It's thanks to the genuine hard work of colleagues right across the trust - nurses, radiographers, AHPs as well as doctors, both trainees and consultants.

Bringing back the students that missed us during the pandemic

During the last week of term you may meet some 5th years who missed their oncology placement when placements were suspended earlier in the year. This is the first of 4 weeks when they'll have the chance to have a couple of taster days on the wards, CDU and in some CCC-L clinics. We are keen to give them a taste beyond the teaching they had on zoom earlier in the year; like the 4th years they will be recognisable in grey scrubs.

More opportunities at CCC for final year medical students

We are having a few 5th years here at CCC for longer placements this academic year. We have had a few of these in the past, but are hoping to have 4-5 of them this year, and build on this next year.

If you are a consultant and you are interested in offering a placement to one of these final years then please get in touch with Dr Sarah Jones, Specialty Doctor in Clinical Oncology, Undergraduate Clinical Sub-Dean, The Clatterbridge Cancer Centre





Clinical Education & University of Liverpool Collaboration: New joint MSc in Cancer Care coming 2021!

The Clinical Education team are developing exciting new opportunities and programmes of study in collaboration with the University of Liverpool. These include the launch of a brand new joint CCC/UoL Master's in Cancer Care for September 2021 with some innovative module content and design. This will be a fabulous new Masters programme, aimed at Nurses, AHPs and social care workers from all social care backgrounds. More detail and how to apply will be circulated soon!



We need you!

Do you have a passion for chemotherapy education...?

If so we have an exciting opportunity for interested staff to get involved as a group in developing a brand new Level 7 chemotherapy module which will be included in this new joint CCC/UoL Masters programme from Sept 2021.

If you have a passion for chemotherapy education, and expertise in chemotherapy administration, and would be interested in helping to shape the content and delivery of this module with the Clinical Education Team and UoL, so it meets the knowledge and skills needed in the CCC workforce, please contact Kate Greaves kate.greaves@nhs.net for further information.

Thank you.





CCC Matrons showcase their work at a National Matrons conference

Jackie Rooney Head of Nursing & Safeguarding, Carla Taylor Matron Chemotherapy and Michelle Moffit Matron Research and innovation were invited to present the CCC Covid Journey and Matrons development during COVID -19 at the National East of England Matrons Development event which was held virtually on Tuesday 1st December 2020

With over 400+ delegates the CCC trio informed the East of England on our hospital move and how despite a number of challenges not only have we continued to deliver cancer care to our patients but maintained a high level of patient safety and experience, whilst progressing with our bespoke Matrons/Quality Leads development journey

The CCC Matrons development started back in 2018, following the appointment of the Director of Nursing & Quality, Shelia Lloyd. It was recognised that the CCC Matrons were not able to undertake their portfolio of work as expected and were Matrons by name only. Their role required a refocus and realignment to the Quality and Safety agenda.

The Matrons themselves felt that they lacked visibility, clinical leadership, their roles were very operationalised and that their day jobs had been caught up and focused on the new hospital; time taken completing business cases and move plans in the preparation for the expansion of services and that they had lost their focus and direction on leading on the quality and Safety agenda.

The ask from Shelia was for the matrons to collectively review their roles and responsibilities - this led to the development of our CCC Matrons Charter.

The Matrons Charter sets out standards, responsibilities and expectations that all staff will adhere to and follow. The Matrons at The Clatterbridge Cancer Centre are collectively accountable for Quality and Safety across all divisions. The charter stipulates seven pledges, which have become the platform to deliver our mission; to improve health and wellbeing through compassionate, safe and effective care and to deliver the Trusts vision; to provide the best cancer care to the people we serve.

To support development of matrons across the NHS, the matron's handbook was launched in 2020 as part of The International Year of the Nurse and Midwife

Building on work that had already been undertaken at CCC with the Matrons Charter, Annesha Archyangelio (author of the handbook) was contacted to see what we could learn from other areas: and the rest is history! In September 2020 a local scoping development session took place with Annesha and CCC matrons/quality leads. Impressed with CCC work to date, we were invited to showcase our Covid journey and matron development at one of the national matron's events.



Education Matters Newsletter



The Clatterbridge
Cancer Centre
NHS Foundation Trust

Feedback from delegates included:

“Coproduction is definitely the way forward ... no decision about me without me...chemotherapy at home has to be the way forward” Director of Nursing NHSE/

“Well done ladies a great piece of work”

“Thank you it was amazing...noted some items to take away “Bedford Hospital Trust

“Well done Clatterbridge ” Clinical Quality Director NHSE/

“Excellent!!” Barts Health Care

“Fantastic work” Mid Cheshire Trust

‘Really impressive great work’ Director of Nursing NHSE/

Karen Kay Deputy Director of Nursing said “Well done to the 3 of you – That was a fabulous Presentation and I know a great deal of hard work went into pulling it together.

It was a brilliant showcase of all of the work you have done and the progress/outcomes that have been achieved as a Matron group, as well as moving a hospital & managing a global pandemic at the same time!!

I was so proud of you all – and what fantastic feedback you received. You have just placed CCC on the National Matron Map..... truly leading the way.





What's on?:

What's on next in Clinical Education
Ccf-tr.clinicaleducation@nhs.net
Tel: 0151 556 5790 Contact us for details
***Please note education will be delivered remotely
and/or adhering to social distancing guidelines**

Date

Therapeutic communication in healthcare –
Intermediate communication skills 1 day workshop

Monday 8 February

Compassionate communication in healthcare -
Fundamental communication skills 1 day workshop

Tuesday 2 March 2021

Nature of Cancer

2021 Tuesday 9 and Wednesday 10
March 2021

ACST (Advanced Communication Skills Training)

Tuesday 16 March and Wednesday 17
March 2021

Academic modules validated by The University of Chester starting in January 2021:

****Free to CCC staff!

NM6 995 Chemotherapy Administration and Care – Level 6

NM6 998 Cancer Treatments and Care – Level 6

NM7 122 Therapeutic Interventions in Cancer Care – Level 7

For further information about all our courses visit our website or email Clinical Education ccf-tr.clinicaleducation@nhs.net



CCC GRAND ROUNDS - Come and Listen in with your cuppa!

Really well supported by hundreds of staff to date since they started in Sept 20, Grand Rounds are an exciting way to share a wide variety of informative and though provoking topics, aimed at stimulating lively debate at the end of the lecture. They are **open to all Trust staff** to attend, as well as our colleagues from the University of Liverpool. They are delivered virtually via MS Teams in the first instance, on a monthly basis, moving to 'live' delivery as soon as safe to do so, with catering and networking opportunities and the potential for live streaming planned.

Dates for the coming months have been circulated and will continue to be advertised on e-bulletin with the link to join. We are always looking for speakers. If you are interested in delivering a presentation for a future Grand Round, or have an external

contact who would be interested in sharing key work, please contact Kate Greaves kate.greaves@nhs.net and Jane Knight jane.knight1@nhs.net in the Clinical Education Department.

Topics can be e.g. issues that cross specialities, interesting, special, rare or quirky, disease management, patient encounters (e.g. something that made you laugh/cry/stunned), new research study, medical education insight, or a commentary on an area of healthcare delivery.

Grand Rounds will run from 12pm -1pm with presentation of topic(s) for 45 mins followed by 15mins question and answer session.

We look forwards to 'seeing' you there!

Kate Greaves, Associate Director of Clinical Education

Would you like to contribute to our next Spring 2021 edition of Education Matters@CCC Newsletter?
Would you like your contact details to be added to the Education Key Contacts list below?
Would you like to provide feedback on the Education Matters@CCC Newsletter

If so please contact **Kate Greaves** kate.greaves@nhs.net or **Jane Knight** jane.knight1@nhs.net



Education Key Contacts

Executive Leads for Education	Sheila Lloyd: Director of Nursing and Quality	Ext (556) 5011
	Jayne Shaw Director of Workforce & OD	Ext (556) 5011
	Dr Sheena Khanduri Medical Director	Ext (556) 5098
Director of Medical Education/ Consultant in Clinical Oncology	Isabel Syndikus	Ext (556) 5209
Associate Director of Clinical Education	Kate Greaves	Ext (556) 5159
Macmillan Lecturer/ Head of Clinical Education	Debbie Wyatt	Ext (556) 5218
Practice Education Facilitators	Nicola Stobbart Leanne Owen Alison Fitzgerald	Ext (556) 5404 Ext (556) 5404 Ext (556) 5404
Macmillan Senior Lecturers	Angela Ashcroft Jacquie Ball	Ext (556) 5285 Ext (556) 5402
Head of Medical Workforce	Chris Thompson	Ext (556) 5493
Medical Education	Kate Phelps	Ext (556) 5715
Head of Learning & OD	Steph Thomas	Ext (556) 5705
Radiotherapy Clinical Tutor	Gwen Peters	Ext (556) 5709
Radiotherapy Clinical Tutors	Sophie McConkey Alex Hughes Helen Dixon	Ext (556) 529



Education Matters Newsletter



The Clatterbridge
Cancer Centre
NHS Foundation Trust

Clinical Education at The Clatterbridge Cancer Centre

Email: ccf-tr.clinicaleducation@nhs.net

Website: <https://education.clatterbridgecc.nhs.uk>

Tel: 0151 556 5790